



Dear IDA Saver,

We want to inform you of some policy changes that may affect you during these challenging times. In response to the COVID-19 virus, the IDA program is notifying you about the following:

- We will not be documenting any missed deposits during the months of March 2020-June 2021. We can extend your savings period by the number of months you missed, if applicable, and by request. It is not necessary to contact your IDA Specialist, CASA of Oregon, or your financial institution if you decide to skip deposits. If you have a direct deposit set up, it is your responsibility to contact your personal financial institution to end those deposits.
- You may request to make a matched emergency withdrawal from your IDA of up to \$4000, without the requirement of repayment. For a limited time (through June 30, 2021), you may do so prior to completing your financial education and asset training. Please contact your IDA Specialist for more information.
- You may continue to make matched withdrawals, if eligible, as long as you have savings remaining in your account that has earned match.
- You also always have the option to leave the program entirely and can do so by contacting your IDA Specialist.
- Most of our participating financial institutions are still open, but many are only doing business by appointment only. If you need to go to your IDA bank, plan to use the drive thru or call in advance to make an appointment. Bring a paper copy of your authorization, whenever possible.
- While our office is closed, we will not be sending out any IDA Statements. You may request a copy be sent to you if you need it by notifying your IDA Specialist.

We want you to know that the IDA team here at CASA of Oregon understands the unique situation that we find ourselves in and we will be as flexible in helping you as we can be. We wish you well!

Sincerely and in solidarity,

The IDA Team at CASA of Oregon